

# SHOUT ABOUT YOUR VOLUNTEERING



*M*y name is Don and I have lived in Raynes Park for over forty years.

When the new Raynes Park Health Centre was established this year, and two local GP practices were merged to form the Lambton Road Medical Practice, a Patient Participation Group was set up.

I joined this so that I could participate in its important work.

We help patients have a voice in the way health services in Merton develop.

I enjoy working with the other members of the Group who are all dedicated and active volunteers. We all encourage each other.

It can be challenging when good ideas are easier to identify and express than to implement, but as a group we always manage to find a solution.

Having an active and effective Patient Participation Group benefits Merton because it helps to ensure that the provision of health services is efficient and effective in meeting the needs of patients.

## I Volunteer - Why Wouldn't You?