

SHOUT ABOUT YOUR VOLUNTEERING



*H*i there, my name is Aisha and I contribute to my community as a volunteer Information Assistant at the Merton and Lambeth Citizen Advice Bureau's information hub in Mitcham.

I decided to volunteer there because of the training they give. It also gives me the opportunity to help people from all walks of life with different cultures and different problems.

What I enjoy most about my role is meeting customers and giving them the information they need to manage their situations. It has given me a new perspective on life and new skills. It's also the first time that I've worked with the general public.

The biggest challenge I face is helping customers to use information so that they can decide what to do with it and act on it. Some people aren't used to finding information and some don't know how to explore the Internet.

The information hub benefits people from Merton and also from outside the area by being there to assist them in finding the crucial information they need in very difficult times.

I Volunteer—Why Wouldn't You?